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Barbara Villani
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Attorney Docket No. 01705/LH

jc973 U.S. PTO
10/01/01 002742
11/02/01

Transmitted herewith for filing is the JAPANESE language patent application of

Inventor(s): Toshio UENO

FILING IN JAPANESE LANGUAGE
37 CFR 1.52(d) AND 1.17(k)Title: "SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT
FOR COMPLAINT REPORT ISSUE"

Priority Claim (35 U.S.C. 119) is made, based upon:

None

Enclosed herewith are:

[X] JAPANESE LANGUAGE Specification (Description, Claims): Pages 1 - 18; Number of claims 1 - 21
 [X] Declaration and Power of Attorney [X] executed; [] unexecuted (supplied for information purposes)
 [X] 7 Sheets of drawings, Figures 1 - 15 [X] Formal [] Informal
 [X] Assignment and "Patents" Recordation Form Cover Sheet (PTO-1595) AND \$40. RECORDATION FEE

ASSIGNMENT INFORMATION FOR PUBLICATION:

Toshiba Tec Kabushiki Kaisha
1-1, Kanda Nishiki-cho, Chiyoda-ku,
Tokyo, 101-8442, Japan

[] Certified copy (ies) of priority document(s) identified above
 [] Information Disclosure Statement; [] Form PTO/SB/08A
 [] Preliminary Amendment
 [X] Change of Correspondence Address (Form PTO/SB/122)
 [] Applicants Claim Small Entity Status
 [X] Receipt Postcard

	Number Filed	Number Extra	Rate	Calculations
Total Claims	<u>21</u> -20 = <u>1</u>		x \$18.00 =	\$ <u>18.00</u>
Independent Claims	<u>3</u> - 3 = <u>0</u>		x \$84.00 =	\$ _____
MULTIPLE DEPENDENT CLAIMS			+ \$280.00 =	\$ _____
NON-ENGLISH SPECIFICATION		BASIC FEE		\$ 740.00 \$ 130.00
		Total of above Calculations		\$ <u>888.00</u>

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FRISHAUF, HOLTZ, GOODMAN, LANGER & CHICK, P.C.

By: *Leonard Holtz*, Reg. No. 22,974

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PTO/SB/122 (10-00)

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